

# Vitalii Makovetskyi

Junior IT Specialist | HelpDesk | System Administrator

Email: hoteighaogg@gmail.com | Phone: +420776111673

LinkedIn: <https://www.linkedin.com/in/vitalii-makovetskyi-564184352/>

## Summary

Junior IT Specialist with hands-on experience in Windows systems, Active Directory, and HelpDesk support. Skilled in PowerShell scripting, basic cybersecurity practices, and user support. Quick learner with strong problem-solving mindset and passion for system administration.

## Experience

### HelpDesk Technician | MajorCore | 09.2024 - 01.2025

- Supported users (HW/SW/network issues) in hybrid Windows environment
- Configured user accounts, AD groups and password policies
- Automated daily tasks via PowerShell (down 30% time)
- Maintained documentation and improved internal issue resolution
- Worked in 2-person support team

### IT Security Intern (Gaming Projects) | HollowRust | 01.2025 - 03.2025

- Built protection system for multiplayer servers, reducing cheat/hack incidents
- Analyzed logs to detect potential exploits (RDP, DoS, malware)
- Drafted internal doc for threat detection and response
- Worked with 9-member security/devops team

## Technical Skills

- Windows Server 2016/2019, AD, GPO (basic)
- Networking (DHCP, DNS, NAT), VPN
- PowerShell (automation), Python (basic)
- Security basics (firewall, logs, user policy)
- Linux (Ubuntu - terminal, services, SSH)

## Soft Skills

- Problem solving, communication, responsibility, documentation

## **Education**

Brno University of Technology (VUT) - Chemistry

Gymnazium Oty Pavla (CZ), 11 years school

Self-educated in IT through labs, practice, and projects

*Looking for an entry-level position in IT support or system administration where I can grow and contribute to infrastructure reliability and user satisfaction.*